

PARTICIPANTS

ALPHA BY AGENCY

Advanced Behavioral Health – Erin Donahue
ALSO – Alex Tarnoski
APT Foundation – Bob Freeman
Birmingham Group – Mary Nescott
Bridge House – Lois Lewis
Catholic Charities, Hartford – Mark Wiles
Cedarcrest Regional Hosp. – Nannette LaTremouille
Center for Human Development – Diane Albini
CNV, HELP – Erica Turnour
Chrysalis Center – Monica Cruz
Columbus House – Wendy McLeod
Community Health Resources – Susan O’Connell
CMHA – Pat Larensen, Henrietta Small
CPAS – Alvino Williams
CRT – Patrice Duffus
CT Counseling Centers – Jason Bradway
CMHC – Joy Kaufman
CT Renaissance – Bob LaFleur
CVH – Bill Naughton
Danbury Hosp. – Steve McNerney, Joe Shea
Family & Children’s Agency – Katie Alicata
Fellowship – Carol Damsky, Stacey Petrillo
Gilead – Rob Snyder
Guardian Ad Litem – Fernanda Regalado
Hall Brook – Jim Bombaci
Hands on Hartford – Barbara Shaw
Harbor Health Services – Nancy Patrick
Hartford Dispensary – Charles Hatheway
Hospital of St. Raphael – Carol Gallagher
Inter-Community Mental Health Group – Ann Gueutal
Interlude – Donna Gleissner
Kuhn Employment – Geoff Crandall
MCCA – David Avila
Morris Foundation – Margaret Buell
My Sisters’ Place – Kathy Shaw
New Directions – Lyn Allen
Optimus Health Care – Norma Kirwan
Perception Programs – Peter Warner
Regional Network of Programs – DeBorah Delrish, Sylvia Dorey
Reliance House – Laura Graf
Rushford Center –
SMHA – Kathryn Hatfield, Stephanie Guess
Sound Community – Tracey Hauser, Jackie Johnson, Mike Reynolds, David Tracy
St. Mary’s Hosp. – Pam Pratt
United Services – Patti McClanahan, Deb Rivard
WCMHN – Rose Fogelman, et al.
Wheeler Clinic – Kathy AuYang
Yale New Haven Hosp. -

MEETING MINUTES

EQMI Attendees

Gilean Bartas, Maria Cabrera, Karin Haberlin, Jeff Johnson, Mark McAndrew, Kristen Miller, JoAnn Novajovsky, Karen Oliver-Jallow, Jim Siemianowski

Welcome, Review of Agenda & Call for Additional Agenda Items (J. Siemianowski)

- No new agenda items received.

Consumer Satisfaction Survey (K. Haberlin)

- Karin reported that the data entry for the Consumer Survey is going well – 13,000 have been entered to date. This is 2,000 more than were entered at this same time last year.
- Deadline for submitting surveys is 11:59pm on June 30, 2009.
- Karin reminded callers that DMHAS/EQMI will not be entering surveys this year.
- Although QOL is not required, 3,000 have been submitted to date. Thank You!
- Within the next week or so Karin will develop a list of the names of providers that have not yet submitted their Consumer Surveys, as a guide for determining how far along we are in the submission process as the deadline nears.
- All questions related to the Consumer Survey should be directed to Karin Haberlin at: (860) 418-6842 or Karin.Haberlin@po.state.ct.us.
- Jim announced that the information for next year's Consumer Survey will be sent out earlier than in past years.

QOL Report (K. Haberlin)

- Within the next couple days the Quality of Life Report should be uploaded to the DMHAS/EQMI Website. An email notification will be sent to providers to inform them when they can access the Web to view the QOL Report.
- Individual agency-specific reports will be sent out once everything has been successfully uploaded onto the Web. Notification will be sent out, along with a Cheat Sheet, explaining how to read & interpret the QOL Report.
- All questions related to the QOL Report should be directed to Karin Haberlin at: (860) 418-6842 or Karin.Haberlin@po.state.ct.us.

Forum Follow-Up (J. Siemianowski)

- Jim noted that the information discussed at the May 8, 2009 Provider Forum, as well as FAQ's, are currently available on the DMHAS/EQMI Website.
- A Steering Committee has been meeting on a regular basis to address data requirements for when the new system goes live. Many of the issues raised at the May 8th forum are currently being addressed by the Steering Committee.
- Jim and others are specifically working on detailing, by LOC, "who is required to report what information." He is hopeful that by Friday, June 5th, an email will go out to providers clearly identifying the information changes that will be required.

Commissioner's Letter (J. Siemianowski)

- Jim shared that Commissioner Kirk's recent letter to Agency CEOs was an informational letter that detailed changes in this Fiscal Year and re-enforced the information discussed at the May 8, 2009 Provider Forum.
- The intent of this letter was to prepare Providers for getting information to us for the March, 2010 DDaP "Go Live" date.
- Jim suggested that agencies begin between now and July 1, 2009 to look at their processes related to collecting data that will actively move them toward beginning to report this data in preparation of the March, 2010 implementation date.

- Funding in the amount of \$3,000 will be allocated to all Providers submitting data to DMHAS.
- Jim reported that finalized requirements are diligently being worked on and as soon as the document is completed and approved, information will be shared with Providers.
- Jim will clarify with DMHAS Fiscal Division if Providers can pre-pay vendors in anticipation of the \$3,000 in funding.

Report Cards (J. Siemianowski)

- Commissioner Kirk has expressed that he would like to see the first Report Cards go out in November, 2009.
- It has not yet been determined how frequently Report Cards will be issued, however, Jim is suggesting twice per year.
- Within the next 2 – 4 weeks you should receive a Report Card prototype via email.
- DMHAS Executive Staff has indicated that the first Report Cards not be posted on the Web, and that they be shared with individual Providers only in order to allow us to refine the process. It will be viewed as more of a “Transitional” Report Card for the purpose of utilizing as a “baseline.”
- Report Cards will not contain Letter Grades, but throughout the Report Card Providers will be measured and compared by agencies and statewide by programs. We anticipate this as a tool for Providers as a visual of key indicators. Are people meeting reporting expectations we set out for them?
- Report Cards will allow us to determine if the measures fit the reality of our expectations.

Data Quality (J. Siemianowski)

- Jim’s shared that his goal is to close out 09 data by mid-August so that we can do analysis to send to the Feds and legislators.
- Between now and August 15th, agencies are strongly encouraged to make a concentrated effort to clean-up data – to look at program lists and identify those clients that are no longer active and need to be discharged. We want the best information possible and are focused on establishing consistency and avoiding duplicate reporting.
- Once analysis is completed, certain reports will be published and made available on the Web.

Please contact JoAnn Novajovsky for call info:
JoAnn.Novajovsky@po.state.ct.us or (860) 418-6912